



## TERMS & CONDITIONS

Please read the following Terms & Conditions carefully. They explain the conditions under which your travel arrangements operate and the extent of your liability. Once deposit / final payment is received for your trip, it represents acceptance by the purchaser of these Terms & Conditions.

### **Deposit**

A non-refundable initial payment of 25% of the per person land cost is required to commence your booking arrangements. This consists of a 15% deposit and a 10% service fee. In some circumstances, additional payments may be required for instant purchase airline tickets or specific safari camps. If departure date is within 65 days of travel, full payment is due.

### **Final Payment**

Final payment is due 65 days prior to departure. If the balance is not paid by the stipulated date, the right is reserved to cancel the booking(s) without further notice and without refund of deposit.

### **Cancellations**

Cancellations received prior to 65 days before travel will forfeit the total deposit / service fee charges. Cancellations received less than 65 days prior to departure will be levied a fee of 100% of the tour cost. Other specific supplier and airline cancellation penalties may apply in addition to cancellation and amendment fees listed herein. There will be no refund for unused land arrangements after departure.

**Travel Insurance** is highly recommended. Please ensure you are fully aware of the travel insurance policy's Terms & Conditions prior to purchase.

### **COVID - 19 Related Travel Postponement**

Should clients have to postpone their trip due to a top tier government travel ban or advisory, prohibiting travel from country of origin, or if a similar government travel ban or advisory is in effect in the destination country, clients will have the option to postpone their travel up to one year after the original travel date. All monies received from clients, to date, will be applied to the land cost of the new booking. However, airline cancellation or change fees may apply, as per the airlines' rules and regulations. Please note that refund of payments is not possible.

### **Acts of Omissions**

Such acts or omissions of travel suppliers, include failure to honor future travel credits, bankruptcy and cessation of services. We have no liability for providing a future travel credit in lieu of a refund.

### **Travel Documents**

Travel documents, final itinerary details, supplier addresses and contacts will be digitally sent upon receipt of final payment.

### **Visas and Inoculations**

Visas are required by many of the countries to which Great Safaris operates programs. Up-to-date requirements can be obtained from consular offices. It is the traveler's responsibility to ensure that passports and all required visas are up-to-date and in accordance with international travel requirements.

Please check with your agent at time of booking if visas are still required for these or other countries. Some countries will issue visas upon arrival. If you are not travelling on an American or Canadian passport, it is imperative that you also check visa requirements for all of the destinations you will be travelling to or transiting through. Required inoculations and recommended precautionary measures can be obtained from your personal physician or local health department.

**Prices**

Because of the volatility of exchange rates for many of the Africa destinations Great Safaris offers, we recommend you confirm our price at time of booking. All prices are current as of January 01, 2020 and are subject to change or surcharge.

Once we have received your deposit you will be given the opportunity to pay in full to avoid a price increase (should it occur). Rates are not itemized.

*A 5% discount on your trip cost will be extended should you wish to make your payment by cash, personal check or bank wire transfer.*

**Amendment Fees**

Once a booking has been made, any change is subject to a communications fee of up to \$75 per change, plus any fees levied by hotels or lodges.

Once documents have been issued, any change will be subject to a minimum administration fee of \$100 in addition to any communication fees.

**Baggage Limitation**

On light aircraft/ charter transfers between safari camps there can be severe luggage restrictions of 25 to 44 lbs per person (including carry-on items). On some of these smaller safari airplanes, travelers may have to pack in soft sided luggage (i.e. duffel bag without wheels.) Note that this DOES NOT apply to scheduled air flights between cities. Please ask your travel consultant about weight restrictions that may apply to your itinerary.

**Airline Taxes**

Taxes and fees are subject to change up until the time of ticketing.

**Force Majeure**

Great Safaris, LLC shall not be liable for any claims, losses, damages, costs, expenses, delays or loss of enjoyment, of any nature or kind whatsoever, resulting from events beyond our or a supplier's reasonable control, including but not limited to acts of God, strikes, lockouts or other labor disputes or disruptions, wars, terrorism, blockades, insurrections, riots, earthquakes, weather conditions, floods, pandemics or acts or restraints imposed by government authorities.

**Operator's Responsibility**

Great Safaris, LLC and/or its agents, act only as agents for the various companies and lines of which tickets are available and these tours operate and assume no responsibility nor liability in connection with the service of any train, vessel, carriage, aircraft, motor or other conveyances which may be used, either wholly or in part, in the performance of its duty to the passenger; neither will it be responsible for any act, error, or omission, or any injury, loss, accident, delay or irregularity which may be occasioned by reason of any defect in any vehicle or through the neglect or default of any company or person engaged in conveying the passenger; or for any hotel proprietor, or hotel service, or for any other person engaged in carrying out the purpose for which tickets or coupons are issued.

In the event that it becomes necessary or advisable for the comfort or wellbeing of the passengers, or for any reason whatsoever, to alter the itinerary or arrangements, such alterations may be made without penalty to the operators. Additional expenses, if any, shall be borne by the passengers. Conversely, a refund will be made to the passengers if any savings is effected thereby. The Airlines concerned are not to be held responsible for any act, omission, or event, during the time passengers are not on board their planes or conveyance. The passage contract in use by the Airlines concerned, when issued, shall constitute the sole contract between the Airlines and the purchaser of these tours and/or passenger. The right is reserved to withdraw any or all tours should conditions warrant, also to decline to accept or retain any passengers as members of the tours. Great Safaris, LLC or agent can assume no responsibility for lost tickets or vouchers.

Great Safaris, LLC shares the coverage available under the USTOA \$1 Million Travelers Assistance Program with affiliates of Goway Travel, Inc. who, as an Active Member of the USTOA, is required to post \$1 Million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA \$1 Million Travelers Assistance Program, the advance payments of Great Safaris, LLC customers in the unlikely event of Goway Travel, Inc. bankruptcy, insolvency or cessation of business. Further, you should understand that the \$1 Million posted by Goway Travel, Inc. and shared among its affiliates may be sufficient to provide only a partial recovery of the advance payments received by Great Safaris, LLC. More details of the USTOA Travelers Assistance Program and a list of affiliates may be obtained by writing to USTOA at 345 Seventh Avenue, Suite 1801, New York, New York 10001, or by email to [information@ustoa.com](mailto:information@ustoa.com) or by visiting their website at [www.USTOA.com](http://www.USTOA.com).

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